

CALLING ALL DOGS

St Pete's Dog Walking- Pet Sitting Company

This agreement is made this _____ day of _____, 20__ between Calling All Dogs, Inc and _____ (hereinafter "Owner")

FOR AND IN CONSIDERATION of the current fee per visit as stated on the rate sheet, paid by Owner, Calling All Dogs, Inc agrees to provide loving care for the following pets owned by Owner:

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

POLICIES:

AUTHORIZATION: Owner hereby authorizes and empowers Calling All Dogs, Inc and Pet Sitters to walk/exercise the pets in the designated locations and public areas, enter the home, feed the animals and clean up after pets.

CONTINUING OBLIGATIONS: It is understood and agreed between Owner and Calling All Dogs, that this agreement contemplates Owner will be in need of Calling All Dogs services from time to time in the future, and is further understood and agreed that the obligations and covenants contained herein shall apply to each provision of products and / or services in the future, without the need of entering into another agreement, unless altered in writing and signed by the parties herein.

PAYMENT POLICY: Payment for walking or sitting services are to be paid in full at the time of booking or on the first day that service begins. If payment is not received at the time of service a \$25 late fee may be added to your invoice. Calling All Dogs accepts Visa, Mastercard, PayPal and Intuit. There will be a \$35 charge for all returned checks. If Client requests to extend service, the client guarantees payment at the same rate for all services provided upon return. Although not required, if you wish to tip your Pet Sitter, please write a separate check in the Pet Sitter's name or leave cash for your Sitter.

SURCHARGE POLICY: A last minute surcharge of \$10 will apply to same day service requests. An additional holiday charge of 30% will apply for visits made on the following holidays: New Years Eve, New Years Day, Memorial Day, July 4th, Thanksgiving Day and Friday, Christmas Eve and Christmas Day.

CANCELLATION POLICY: For non-holiday service 48 hours notice is required for cancellation or Client will be charged the rate of one visit. All Holiday cancellation 7 days notice is required or the Client will be charged for the services reserved. Early returns for non-holiday visits will be credited to future pet sitting visits only, No refunds will be given. No credits will be given for early returns during holiday periods.

EMERGENCY CARE POLICY: In event of pet illness or other medical emergency and specified vet is unavailable, pet will be taken to closest vet or Veterinary Emergency Hospital. Client understands and agrees that attempts will be made to contact them in case of emergency and if Client is unreachable, Pet sitter has permissions to authorize any care that the vet deems necessary for the pet's health, safety and survival. Client agrees to reimburse Calling All Dogs for any additional fees and all costs relating to vet care during their absence, which may include; x-rays, blood work, surgery and or other expensive procedures, as well as an emergency medical transport fee of \$35. I attest to the fact that all licenses and vaccinations required by the State of Florida, and Pinellas County to be current according to law. _____ (Initial here) Should Pet Sitter be bitten or otherwise exposed to any disease or ailment received from Client's animal which has not been properly vaccinated, it will be the Client's responsibility to pay all costs and damages incurred by the victim.

EXTRA FEES/CHARGES POLICY: Calling All Dogs reserves the right to invoice/bill at \$16 per half hour or any portion thereof, for additional time spent over a 30-minute visit that is necessary for the care of the Client's pet(s) and home. this includes service and time for the following but not limited: all veterinary trips, pet illness, excessive clean-up resulting from pet incontinence, accidents or frequent vomiting, complications administering medications, obtaining pet food, medication or supplies, wait time for emergency home repair, search for pet(s) that escaped confinement or leash. Client will be held responsible for all expenses incurred and reimburse Calling All Dogs upon return.

KEY POLICY: Two working copies of your house keys must be provided at the time of registration/consultation. If two copies are not provided, Calling All Dogs reserves the right to make a copy of the key at Client's expense. If you live in a gated community, you must provide a gate card, remote or appropriate access codes. NO KEYS will be mailed by regular mail, hidden outside or locked in homes on last visits. Should keys become unusable, lock malfunction, Client fails to leave a key or for any other reasons beyond Pet Sitter's control, Calling All Dogs and Pet Sitters have authorization to employ the service of a locksmith to gain entry into a Client's home on Client's behalf. Client will be responsible for all expenses incurred and reimburse Calling All Dogs upon their return.

TERMS & CONDITIONS:

- 1.) Due to the extreme unpredictability of animals the owner expressly waives and relinquishes any and all claims against Calling All Dogs and Pet Sitters for any unusual mishaps (i.e. refusal to take medication, escaping from the yard or home, biting, eating or destroying household items, damage to inside/outside of home, personal injury/accidental death). If Client requests pet(s) to have outside access, Client releases Calling All Dogs and Pet Sitters from all liability for loss, injury or death of pet(s). Client is responsible for injury to or damage to Third Parties.

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- 2.) Calling All Dogs and Pet Sitters are not liable and are completely indemnified for any and all liability stemming from the act(s) or failure to act of third parties, whether known or unknown, including but not limited to, friends, neighbors, relatives or other service persons, that shall enter your residence for any purpose while Calling All Dogs is caring for your pets.
- 3.) In the event of injury or illness of your Pet Sitter, or other emergency circumstances where duties are unable to be preformed, Client authorizes Calling All Dogs to arrange for a back-up sitter to take over duties as outlined in this agreement.
- 4.) Calling All Dogs reserves the right to terminate this agreement at any time before or during it's term if Pet Sitter determines that the Clients pet poses a danger to the health or safety of herself/himself or others. If concerns prohibit Pet Sitter from care for pet, Client authorizes pet to be placed in a kennel with all charges to be charged to Client. 5.) Although all reasonable efforts will be made to provide the agreed upon services, inclement weather (i.e. flooding, heavy storms), national emergencies, acts of God, or other circumstances beyond our control may delay or prevent Pet Sitter's visit(s). In such a case, Client and/or the emergency contact person will be notified so that other arrangements can be made, if necessary.
- 6.) Visit times are approximate and subject to change based on the needs of all pets under the Pet Sitters care. Pet Sitter is entrusted to use best judgement in caring for pet(s) and home, in the event of an emergency situation, inclement weather or natural disaster, Calling All Dogs and Pet Sitters will be held harmless for consequences related to such decisions.
- 7.) Client authorizes Calling All Dogs and Pet Sitters to take photos of the Client's pet for their file and for business website. All photos taken are the property of Calling All Dogs
- 8.) Calling All Dogs and Pet Sitters agree to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services, the Client expressly waives and relinquishes any and all claims against Call All Dogs except those arising from negligence or willful misconduct on part of Calling All Dogs or Pet Sitters.

I have read and agree with the aforementioned Polices, Terms and Conditions, which are part of this service agreement.

Owner signature: _____ Date: _____

Print name: _____